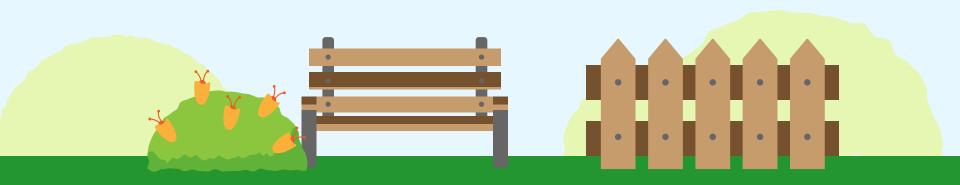
USGreentech

Presented by Aleksandra Miller, Joseph Rushe, Amulya Satyavarapu, Breeaun Canady & Tharun Kumar Thonukunoori



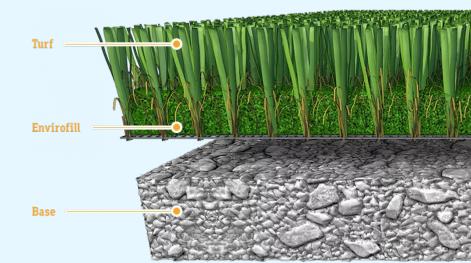
USGreentech

USGreentech is dedicated to bringing innovation to premium, non-rubber infills for synthetic turf. The high performance turf infill, Envirofill, is used in landscape applications



Agenda

- 1. Overview of USGreenTech
- **2**. Business Problem
- 3. Secondary Research
- 4. Observational Research
- **5.** Survey results
- **6**. Eye Tracking
- 7. A/B testing Experiment
- 8. Realistic Recommendations



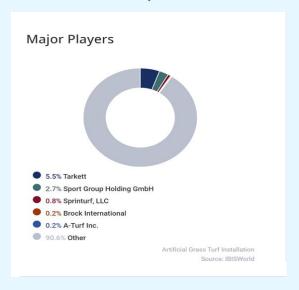
Business Problem

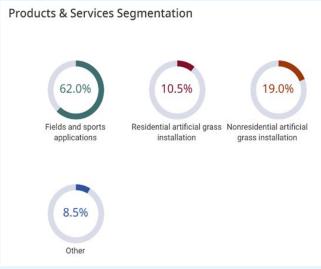
New Entrants in the marketplace are eroding market share. There is opportunity to better target customers who have the appetite for the higher quality option.

"A main strategic issue facing our company is increasing sales through our retail distribution channels and competing against new entrants into the market with lower pricing"

— Ross Vocke

Secondary Research - Findings





Barriers to Entry Checklist	
Competition	High 🛕
Concentration	Low 🔗
Life Cycle Stage	Growth 🕢
Technology Change	Low 🤡
Regulation & Policy	Medium \bigcirc
Industry Assistance	Medium \bigcirc

IBISWorld(2021-2022)



Observational Research - Shop Along Visit





Pet safety



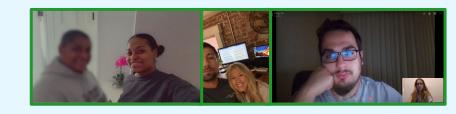
Importance for Reviews and Ratings



Lack of Awareness



Interviews - Insights





1

Customers are concerned about the overall safety of infill.



2

Many aren't aware of any particular brand of infill.



3

Most would prefer to speak to an expert before making a purchase.

Focus Groups Results



Education around artificial turf helps eliminate misconceptions



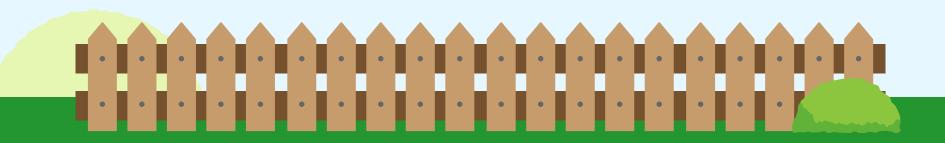
Survey takers initially had negative connotations



Questions around upkeep and how that compares to natural grass

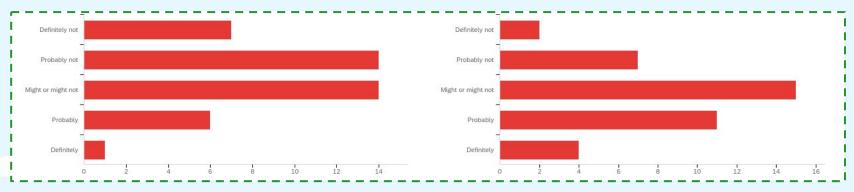


Concerns around health effects and safety for kids/pets.



Survey - Insights

"Would you consider installing artificial turf in your backyard and/or front yard?"



Responses before learning about synthetic turf

Responses after learning more about synthetic turf

Segmentation

High income level (> \$70k Annual Household Income)

431

average score

(5 = very important)

for the importance of "look & feel" of their lawn

Low income level(< \$70k Annual Household Income)

4.33

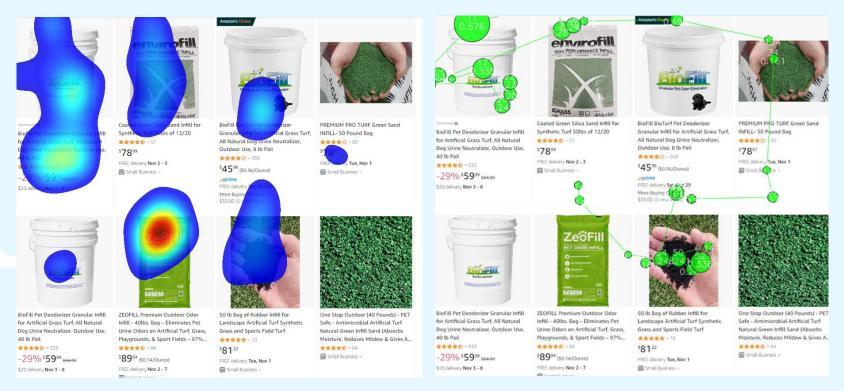
average score

(5 = very important)

for the importance of "cost of maintenance" of their lawn

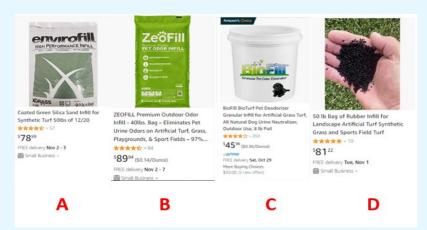
Eye Tracking

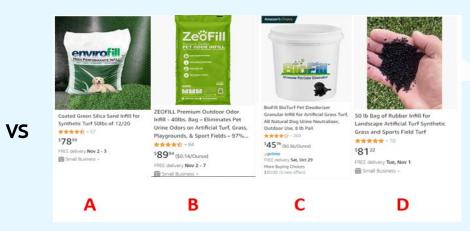
Sponsored products, big logos and bright packaging catches the eye



A/B Testing

Imagine you have to purchase infill for your artificial lawn. Which among these four options are you likely to purchase?





17% chose Envirofill



Recommendations







Product

Improve the packaging of the product to catch the eye of consumers better.

Promotion

A digital marketing campaign that would educate potential customers about the benefits of artificial turf.

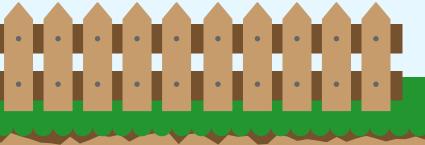
Place

In-store marketing and sales representative at Home Depot/home improvement stores to talk with homeowners

Recommendations

Packaging Redesign







Digital marketing Campaign





